



# RUNNERREG

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**Rules for RunnerReg Virtual Hike & Run Events > [RunnerReg.com](https://runnerreg.com)**

TGR Trail Running Maps & GPX are available at [tgr.run/maps](https://tgr.run/maps)

For the safety of all participants and the general public, you must follow these guidelines during a virtual challenge. Also, you need to prepare to participate in virtual challenges within your own means & fitness level.

## **Covid-19 Update - RunnerReg Refund & Transfer Policy**

- All registrations include a 14-day full cash refund policy for cancellations. If the organiser must cancel or postpone an event due to COVID19 restrictions, we'll give you a 100% RunnerReg Credit refund within 14 days of the announcement. Visit [runnerreg.com/refund-policy](https://runnerreg.com/refund-policy) for more information.

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You must follow these rules for all Virtual Run challenges hosted by [TGR.run](https://tgr.run) and [RunnerReg.com](https://runnerreg.com) during registration, participation and results submission. You also need to register for the virtual challenge on [RunnerReg.com](https://runnerreg.com) in order to compete and be eligible for final ranking and finisher prizes.



2. Open route - If there is no specific route, the virtual challenge may be completed anywhere outdoors. You should give preference to running outside urban areas and in green spaces or country parks.

### **3. Route direction**

- Complete the route clockwise unless stated otherwise. Check your Strava and GPX file carefully to confirm the direction of the route you have registered for.

### **4. Course markings**

- There are no course markings along virtual challenge routes. Review and familiarise yourself with the course map / gpx route in advance. You can also find the course information on the event home page, and you should review it before attempting any virtual challenges. You must download the GPX file of the course to your mobile or GPX watch and have this readily available for navigation.

### **5. Road and traffic awareness**

- Participants should take extra care when approaching urban areas and road crossings, and obey all traffic signs.

### **6. Aid stations**

- There are no checkpoints or water stations along the route. Where possible, we'll highlight local convenience stores, supermarkets, kiosks, and shops along the route. You should be self-sufficient and carry at least 1.5 - 2L hydration, and 300 - 500 calories of nutrition, but you can also use outside support from friends and family along

the route. As required by local laws and regulations, runners should also carry personal identification, cash, credit card and mobile phone with local sim card.

## 7. Single attempt

- Unless otherwise stated the majority of routes are designed to be completed in one go. Some longer distance events allow for cumulative results submissions and this will be clearly stated in the registration.

## 8. Dates and deadlines

- Each challenge has separate start and finish dates.
  - a. You may start anytime after 7 am (local time) on the event start date.
  - b. You must finish by 7 pm (local time) on the final day of the challenge.

## 9. Activity submissions

- All results must be submitted using the uploader below, by 11:59 pm on the final day of the challenge. You must submit:
  - a. Two selfie photos are needed per the registration waiver.
  - b. One photo should be taken at the start line and one on the course. Please note these photos will be shared publicly.
  - c. Results and photos should be uploaded at RunnerReg.com > My Races > Actions > Upload Results
  - d. Strava link showing the elapsed time and covering the registered runner completion of the route:
    - i. E.g. Check out my hike on Strava:  
<https://strava.app.link/E8awsHuac5>

## 10. Proof of Completion

- We may ask for your gpx file in case of time in case of discrepancies or for tie-breakers. All attempts must be outdoors - treadmill and other motorised attempts are not permitted, and we may disqualify results that are unverifiable via gpx. TGR Trail Running Maps & GPX are available at [tgr.run/maps](http://tgr.run/maps)

## 11. Multiple attempts

- While you usually must complete the challenge in one go, you can take multiple attempts of the same event. Simply register for the event again and select a new bib number to compete under. Prizes will only be awarded for your top performance and not for additional attempts.
  - a. Partial attempts or incomplete attempts will not be accepted. Eg. Submitting a better time for 1 leg of a 3 Islands challenge will not be accepted.

## 12. Timing & Ranking

- We use elapsed time on Strava for final results and rankings. The definition of elapsed time on Strava is here.
  - a. All virtual challenges are to be self navigated and timed using Strava and must be completed continuously on the same day. One exception is cumulative result challenges, where participants submit multiple activity results over the course of the challenge opening period.
  - b. Unless otherwise stated, virtual run attempts must be outdoors - treadmill attempts are not permitted.



6. 6th - HK\$100 RunnerReg Credit
7. 7th - HK\$100 RunnerReg Credit
8. 8th - HK\$100 RunnerReg Credit
9. 9th - HK\$100 RunnerReg Credit
10. 10th - HK\$100 RunnerReg Credit

*\* NB: Not all events have team categories available.*

## **14. Final results**

- Final standings for all virtual challenges will be finalised within 24 hours of the event completion. Annual champions will be announced by 2 Jan 2022, based on results finalised at 7 pm, 31 Dec 2021.

## **15. RunnerReg Credit**

- You can accumulate and use your RunnerReg Credits for TGR trail races, virtual challenges retreats and runner gear add-ons\*  
Running retreats have previously been hosted at the following locations:

1. Canada
2. China
3. Hong Kong
4. Japan
5. Singapore
6. Thailand

\*Find our latest events open for registration on [RunnerReg.com](https://runnerreg.com).





## 20. Disputes

- The organiser reserves the right to a final decision under any disputes and may change the rules or regulations for this event at any time.

## 21. Refunds & Cancellations

- Refunds - All events listed on RunnerReg follow the [RunnerReg.com](https://runnerreg.com) refund policy including a 14-day full cash refund for any reason.
- Cancellations - If the organiser must cancel or postpone an event due to COVID19 restrictions, we'll apply a 100% RunnerReg Credit refund to your RunnerReg account within 14 days of the announcement. Visit [runnerreg.com/refund-policy](https://runnerreg.com/refund-policy) for more information.

## 22. Registration Waiver

- By joining this event, you accept the full terms of our waiver and agree to abide by all local government laws while participating. Participants agree to abide by our virtual run challenge rules set out in this document and also the following applicable waiver:
  - [Hong Kong Waiver](#)
  - [Singapore Waiver](#)
- All participants must have adequate personal medical insurance coverage in place and accept they must run at their own risk.
- The [refund & cancellation policy](#), [waiver](#) and event rules are all a condition of participating in this event.

## 23. Contact Us

- Further Questions? Please send us an email if you have any questions on changing your registration details:

### 1. Whatsapp

Hong Kong: +852 9163 3306 - [runnerreg.com/whatsapp](https://runnerreg.com/whatsapp)

### 2. Email - Registration Questions: [info@runnerreg.com](mailto:info@runnerreg.com)

### 3. Website - [runnerreg.com/contact](https://runnerreg.com/contact)



# RUNNERREG

## FAQ - Frequently Asked Questions

### Q1. How do I upload my Strava activity to the results on RunnerReg?

- You'll need to copy the link for your activity from Strava, or other fitness service listed below.
- For more information please read the following Strava article: [Sharing your Strava Activity](#).
- To upload your activity, go to:
  - **[RunnerReg.com](#) > My Races > Actions > Upload Result**

### Q2. Where do I download my Completion and/or Finisher Certificate?

Once your result is approved, your completion certificate will be available for download at:

- **[RunnerReg.com](#) > My Races > Actions > Completion Certificate**
- **[RunnerReg.com](#) > My Finishes > Actions > Finisher Certificate**

**Completion Certificate** - Available following approval of your latest upload for the challenge. This certificate shows your finish time and distance completed.

**Finisher Certificate** - Available 24 hours following the event completion. This certificate shows your final ranking by:

1. Overall
2. Solo/Team
3. Age
4. Gender
5. Nationality/Residence

**Q3. If base entry is free, will I still be entitled to podium prizes and ranking?**

- Yes. The free registration fee includes E-bib, leaderboard ranking and access to all podium prizes.
- Paid add-on bundles usually include: Hard Copy / E-Certificate, Finisher Tee and Finisher Medal.

**Q4. If I do not have any sports watch that can sync with Strava, what should I do?**

- If participants do not use a sports watch, they should download Strava and complete the specified route using this app. Visit [Strava.com](https://www.strava.com) for more information.
- The following activity apps are also accepted for upload on [RunnerReg.com](https://www.runnerreg.com):

1. Adidas Runtastic - <https://www.runtastic.com/>
2. Apple Watch Activity - <https://www.apple.com/>
3. Asics Runkeeper - <https://runkeeper.com/cms/>
4. Fitbit Share - <https://www.fitbit.com/hk/app>
5. Garmin Connect - <https://connect.garmin.com/>
6. Nike Run Club - <https://www.nike.com/nrc-app>
7. Samsung Health -  
<https://www.samsung.com/us/apps/samsung-health/>
8. Strava Activity - <https://www.strava.com/>
9. Suunto Movescount -  
<https://www.suunto.com/en-hk/suunto-app/suunto-app/>

- <https://www.movescount.com/?home>
- [Movescount.com - Powered by Suunto](#)

**Q5.** For Cumulative Events, do I need to submit my km completed following each run or should I accumulate my results and then submit near the completion of the event?

- Every time a run activity is completed, it should be submitted on the [RunnerReg.com - My Races](#). Each activity should only be submitted once and all duplicates are automatically rejected, regardless of whether the duplicate is submitted for the same category or different category of the event.

**Q6.** What is elapsed time?

- A. Elapsed time is the duration from the moment you press start on your fitness device, gps sport watch or smartphone, to the moment you finish the activity. Read more about Elapsed Time vs Moving Time on Strava [here](#).

**Q7.** During my run, do I need to stop and resume the run. Or leave it as it is until I finish the run?

- Every time a participant is out running they should continue their activity until final completion. Pausing of your activity during progress is permitted. Every time a run activity is completed, it should be submitted here: [runnerreg.com/portal/my-races](https://runnerreg.com/portal/my-races).

**Q8.** For events that take place over a date range, does it mean I can run as many days as I can during the challenge period?

- Yes, all participants can run/walk/hike and submit their activities anytime during the set challenge period.

**Q9.** Can I use Runkeeper™ to record my run?

- Yes, participants can use Runkeeper™ and may wish to synchronize their run activities to Strava. See the following article: [Moving your activity history from Runkeeper to Strava.](#)

**Q10.** I've already registered but I'd like to purchase an add-on item now. May I purchase the additional add-on items before the challenge?

- All add-on items such as medals, finishing certificate, T-shirts, T8 trucker caps etc are available on:
  - **RunnerReg.com > My Races > Action > Edit Registration**

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